## Citgo Lake Charles, LA.

## Shell Terminal ID: Y827 Shell Loading

Effective 05/01/2017

## Rack Customer Pick Up

- ► Insert Loading Card
- Enter driver pin #
- > Enter trailer #
- > Select Customer (book at rack) or enter Customer #
- Confirm Customer # Press "Yes"
- ➤ Next you will see a message "Calling TABS .... Standby"
  Once authorized to load, proceed as usual

NOTE: FOR ANY AUTHORIZATION PROBLEMS CALL THE LOADING SUPPORT SERVICE HELPDESK AT 800-345-6666.

Please use a safe phone/location as Specified in your Driver Training Instructions.