Kinder Morgan Knoxville, TN.
Shell Terminal ID: Y685
Shell Loading
Effective 05/01/2017

Rack Customer Pick Up

➢ Insert Loading Card
➢ Enter driver pin #
➢ Enter trailer #
➢ Select Stockholder (Shell)
➢ Select Customer or enter Customer #
➢ Select Account or enter Account #
➢ Next you will see a message "Please wait for authorization"

Once authorized to load, proceed as usual

NOTE: FOR ANY AUTHORIZATION PROBLEMS CALL THE LOADING SUPPORT SERVICE HELPDESK AT 800-345-6666.

Please use a safe phone/location as Specified in your Driver Training Instructions.