

Tucson – Holly Energy Partners

Shell Terminal ID: **Y00B**

Shell Loading

Effective 02/07/2017

Rack Customer Pick Up

1. Once they come to the gate, they'll card in for access
2. Proceed to an open bay for loading
3. Punch in their pin number, and trailer #
4. Select correct supplier, 1020 for HFRM
5. Select appropriate customer # 1103112
6. Select appropriate account # from listing
7. Connect respective gas/dsl loading arms to trailer
8. Enter in the preset and start the flow

Once authorized to load, proceed as usual

NOTE: FOR ANY AUTHORIZATION PROBLEMS CALL THE LOADING SUPPORT SERVICE HELPDESK AT 800-345-6666.

Please use a safe phone/location as Specified in your Driver Training Instructions.

New drivers are handed a manual when initially carded/trained, and must load 3 times under supervision before they are given 24/7 access to the terminal