## NuStar Norfolk, NE.

## Shell Terminal ID: Y409 Shell Loading

Effective 07/01/2014

## **Rack Customer Pick Up**

- Insert Loading Card
- Enter driver pin #
- Enter trailer #
- Select Customer or enter Customer #
- Select Account or enter Account #
- Next you will see a message "Requesting 3PO authorization"
   Once authorized to load, proceed as usual

NOTE: FOR ANY AUTHORIZATION PROBLEMS CALL THE LOADING SUPPORT SERVICE HELPDESK AT 800-345-6666.

Please use a safe phone/location as Specified in your Driver Training Instructions.

