

# Valero Ardmore, OK.

## Shell Terminal ID: Y311 / J991

### Shell Loading

Effective 07/01/2014

#### Rack Customer Pick Up

- Enter 5 digit Card Number
  - Enter driver pin #
  - Enter trailer #
  - Select Stockholder (Shell)
  - Select Customer or enter Customer #
  - Select Account or enter Account #
  - The next prompt will be "Third Party Order #" ... Enter a (0) zero
  - Next you will see a message "Please wait for authorization"
- Once authorized to load, proceed as usual

**NOTE:** FOR ANY AUTHORIZATION PROBLEMS CALL THE LOADING SUPPORT SERVICE HELPDESK AT 800-345-6666.

Please use a safe phone/location as Specified in your Driver Training Instructions.



**Loading Instructions on your Smart Device**