Marathon Refinery Rack – Detroit MI Shell Terminal ID: Y277

Shell Loading

Effective 12/12/2016

Rack Customer Pick Up

- Insert Loading card
- Enter driver pin #
- Enter trailer #
- Shell as the supplier (9635600 Shell Oil Products)
- Select Customer or enter Customer #
- Select The customer destination
- Select the products
- Next you will see a message "Please wait for authorization"

Once authorized to load, proceed as usual

NOTE: FOR ANY AUTHORIZATION PROBLEMS CALL THE LOADING SUPPORT SERVICE HELPDESK AT <u>800-345-6666</u>.

Please use a safe phone/location as Specified in your Driver Training Instructions.

