

Holly Refining Spokane, WA.

Shell Terminal ID: **Y143**

Shell Loading

Effective 07/01/2014

Rack Customer Pick Up

- Insert Loading Card
 - Enter driver pin #
 - Enter trailer #
 - Select Stockholder (Shell)
 - Select Customer or enter Customer #
 - Select Account or enter Account #
 - The next prompt will be "Third Party Order #" ... Enter a (0) zero
 - Next you will see a message "Please wait for authorization"
- Once authorized to load, proceed as usual

NOTE: FOR ANY AUTHORIZATION PROBLEMS CALL THE LOADING SUPPORT SERVICE HELPDESK AT 800-345-6666.

Please use a safe phone/location as Specified in your Driver Training Instructions.



Loading Instructions on your Smart Device