

**Holly Anacortes**  
**Shell Terminal ID: Y04V**  
**Shell Loading**  
Effective 11/01/2021

**Rack Customer Pick Up**

1. Once they come to the gate, they'll card in for access
2. Proceed to an open bay for loading
3. Punch in their pin number, and trailer #
4. Select correct supplier, 1020
5. Select appropriate Shell's customer # 1103112
6. Select appropriate account # from listing
7. Connect respective gas/diesel loading arms to trailer
8. Enter in the preset and start the flow

Once authorized to load, proceed as usual

**NOTE:** FOR ANY AUTHORIZATION PROBLEMS CALL THE LOADING  
SUPPORT SERVICE HELPDESK AT 800-345-6666.

Please use a safe phone/location as Specified in your Driver  
Training Instructions.