BUCKEYE CONDUIT INFRASTRUCTURE

Shell Terminal ID: Y04G Terminal Loading Instructions SOPUS Loading

Effective 10/02/2020

Rack Customer Pick Up

- ➤ Insert Loading Card
- Enter driver pin #
- > Enter trailer #
- ➤ Select or enter Supplier # 5500 Shell Oil Products U.S.
- ➤ Select Customer or enter Customer # 5500
- Select Account or enter Account # ship to number
- Next you will see a message "Please wait for authorization" Once authorized to load, proceed as usual

NOTE: FOR ANY AUTHORIZATION PROBLEMS CALL THE LOADING SUPPORT SERVICE HELPDESK AT 800-345-6666.

Please use a safe phone/location as Specified in your Driver Training Instructions.