Buckeye Cleveland, OH.

Shell Terminal ID: Y005 Shell Loading

Effective 07/01/2014

Rack Customer Pick Up

- Insert Loading Card
- Enter driver pin #
- Enter trailer #
- Select Stockholder (Shell) 5500
- Select Customer or enter Customer # 5500
- Select Account or enter Account #
- Next you will see a message "Please wait for authorization"
 Once authorized to load, proceed as usual

NOTE: FOR ANY AUTHORIZATION PROBLEMS CALL THE LOADING SUPPORT SERVICE HELPDESK AT 800-345-6666.

Please use a safe phone/location as Specified in your Driver Training Instructions.

