

ARC Terminals Brooklyn, NY.

Shell Terminal ID: Y399

Shell Loading

Effective 05/01/2017

Rack Customer Pick Up

- Insert Loading Card
- Enter driver pin #
- Enter trailer #
- Select Stockholder or enter Stockholder #
- Select Customer or enter Customer #
- Select Account or enter Account #
- Next you will see a message “Please wait for authorization”
Once authorized to load, proceed as usual

NOTE: FOR ANY AUTHORIZATION PROBLEMS CALL THE LOADING SUPPORT SERVICE HELPDESK AT 800-345-6666.

Please use a safe phone/location as Specified in your Driver Training Instructions.