Citgo South Portland, ME.
Shell Terminal ID: Y386
Shell Loading

Effective 05/01/2017

Rack Customer Pick Up

- ➤ Enter driver id #
- ➤ Enter driver pin #
- ➤ Enter trailer #
- ➤ Select Customer or enter Customer #
- ➤ "Are you loading Diesel?" – Select Yes or No
- ➤ "Compartments previously loaded with diesel?" – Select Yes or No
- ➤ The next prompt will be "Third Party Order #" … Enter a (0) zero
- ➤ "Please wait for authorization"

Once authorized to load, proceed as usual

NOTE: FOR ANY AUTHORIZATION PROBLEMS CALL THE LOADING SUPPORT SERVICE HELPDESK AT 800-345-6666.

Please use a safe phone/location as Specified in your Driver Training Instructions.